



Gas at home

*A gas guide to your
new home*

For the way you want to live



Welcome to your new home

Gas is supplied directly to your home in one of the following ways:

Mains Gas

The mains network provides piped gas throughout most urban areas of Jersey. This means that gas comes conveniently into your home directly via the gas meter, which measures how much gas is used.

Accounts are sent quarterly (monthly for some commercial customers). Payment is on presentation of account or by Direct Debit. Super Economy 24, our whole house heating tariff, is available to most domestic customers (please ask our Accounts Department if you are not sure).

Bottled or Tank Supply

If you happen to live beyond the mains network, your supply of gas will be provided in appropriately sized cylinders or a mini-bulk tank. You can have a metered supply or a cylinder supply and accounts will be sent accordingly. Payment is on presentation of account or by Direct Debit. Super Economy 24, our whole house heating tariff, is available to most domestic customers.

Our Accounts Department will be able to advise on our full range of tariffs and payment options.



Reading the Meter

Our meter readers will call during normal working hours to read your meter. Should you be out when they call, you can send us your meter reading in the following ways;

- Using our prepaid Reply Postcard (left by the meter reader)
- Phoning our Accounts Department on 755500
- Submitting your meter reading online at www.jsygas.com

Reconnecting your Gas Supply

The gas supply to your property was isolated at the gas meter when the previous occupier vacated the property and a final meter reading was taken.

To have the gas supply re-introduced, simply contact our Accounts Department on 755500. You will receive further instruction on how to restore your gas supply.

Copies of our application and direct debit forms are available online at www.jsygas.com.

ServiceCare - Trained Professionals

For our customers' peace of mind, we can provide a range of cost-effective packages that will cover the servicing and ongoing maintenance of your gas central heating system and individual appliance(s).



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Please contact our Service Care Department on 755550 for details on the Service Care package that is right for you.

It should be noted that all our Gas engineers are registered, Gas Safe which means that you can be assured of the highest level of competence regarding their gas safety knowledge and technical ability.

The Energy Centre

You may be interested to know that we are able to provide interest-free credit (subject to status) across a range of modern gas appliances, including the purchase and installation of new or replacement boilers and heating systems.

We also offer advice on appliances most suitable to your needs and ensure that we are up to date with the most cost effective products (our range of condensing boilers, for instance, are over 90% efficient compared to 78% from a conventional boiler).

Where to find us



Our Energy Centre staff are able to provide details on a wide range of gas and electric appliances all available at Interest Free Credit (minimum spend £500 for IFC).

The Energy Centre is open Monday-Friday 9am-5.00pm
Alternatively call us on 755577.

The Energy Centre
Tunnell Street, St Helier,
Jersey, Channel Islands JE4 8RE
Telephone 01534 755577
Email sales@jsy-gas.com
www.jsygas.com



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